

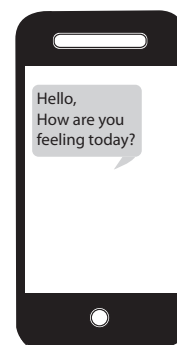
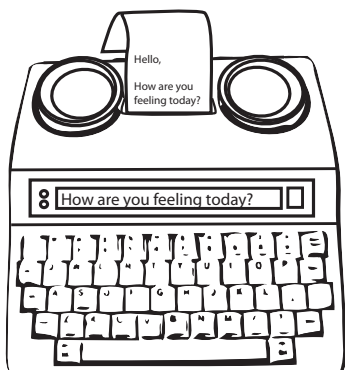
How to Make a Call

MS2-D

Name: _____

What kind of communication device could a person with a hearing loss use to communicate with a hearing friend? _____

What is a Traditional Relay call and what is a TTY/TDD? _____



How to make a call:

1. Dial the number in your area for connecting to a telecommunications relay service: _____
2. Dialing this number will connect you directly to a trained _____
3. Type or tell this person the number you would like to call.
4. When the person you are calling answers, your greeting will be relayed and then you will see "GA" (which stands for _____). This means it is your turn to reply. You will not be able to interrupt during the call. You can only type or say something when it is your turn.
5. When the call is finished, end by typing "SK" (which stands for _____) and then hang up.

TTY/TDD Abbreviations:

- GA= _____
- SK= _____
- XXX= _____

- HD= _____
- Q= _____
- MSG= _____